



**Our expertise is your
guarantee of accurate
and timely transcripts**

More than words...

- Meetings
- One-to-one interviews
- Legal conferences
- Court hearings
- Police interviews
- Videos



→ *“Apple is our first choice for audio transcription services – quick, accurate and reliable. Law requires precision and Apple’s ability to identify poorly audible or foreign names is impressive. I rely upon them and they invariably deliver.”*

Why Apple Transcription?

- **11 years’** experience of delivering quality transcripts
- Authorised MoJ transcriber for **10 years**
- **Over 3,000** clients
- Accuracy rate consistently exceeds **99.8%**
- **100%** of transcripts provided on time
- **ISO 9001** - accredited Quality Management System (QMS)
- **ISO 27001** - accredited Information Security Management System (ISMS)

Police

PACE and ABE interviews – audio and video
Quality audits to ensure 100% accuracy
Secure, confidential, cost-effective

Legal Conferences

Telephone or roundtable
Team of skilled and experienced transcribers
Turnaround times to suit you

Court

Experienced MoJ transcriber
Court hearings, tribunals and inquests
Over 10 years’ experience

Research

One-to-one interviews and focus groups
Streamlined service – easy and secure upload
Time-stamping and line numbering as required

Meetings

Skilled in multiple speakers, varied accents and diverse subject matter
Templates tailored to your requirements

Whatever your transcription requirements, we have the perfect solution



Quality

We take great pride in our work and genuinely believe that quality is a passion shared by everyone within the company. To this end we continually push our 99.8% accuracy rating to ensure that we are the very best transcription service available.

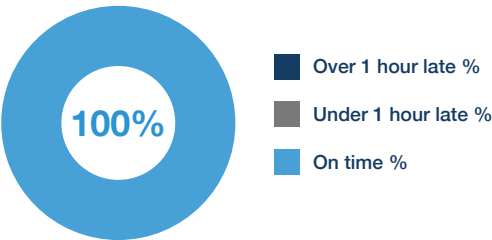
Security

Safeguarding the integrity of their data is at the top of the list of our clients’ priorities. We have created an application where clients’ data (including recordings and transcripts) is held in one of the most secure data centres in the country, augmented by numerous security features.

Reliability

Proactive and friendly communication, clarity and a willingness to go the extra mile when it’s needed are all part of the service. We work with our clients and listen to their feedback to make sure that we meet their requirements every step of the way.

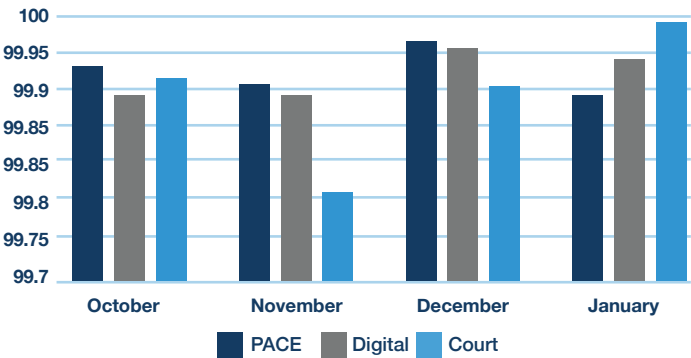
Percentage of transcripts completed on time



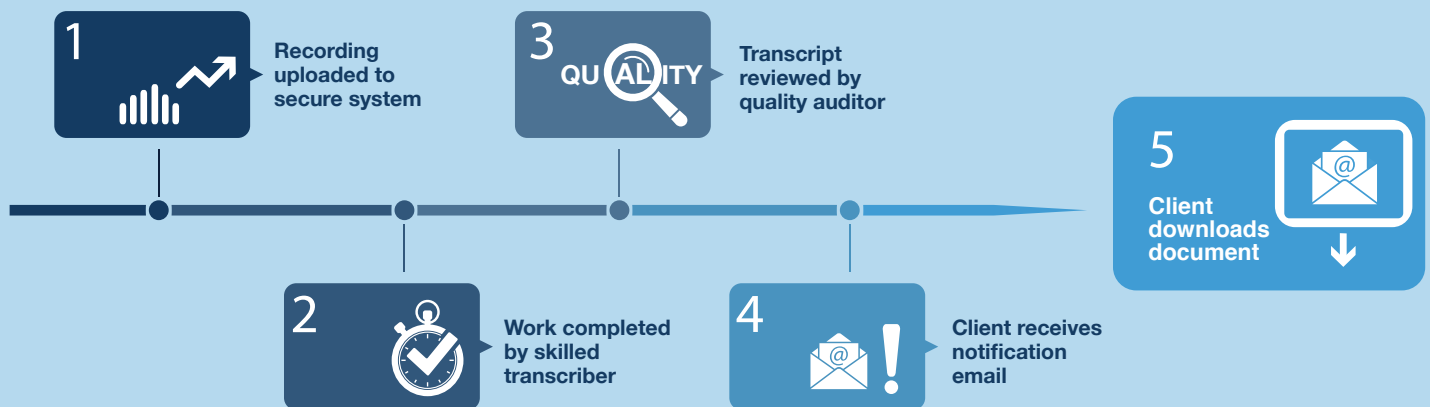
Number of breaches

	System Glitches	Human Error	Malicious Attacks
Pace	0	0	0
Court	0	0	0
Digital	0	0	0

Percentage accuracy levels



A professional transcription service that is simple, fast, effective... and won't cost the earth



→ We would highly recommend Apple Transcription. We have always found them very professional, accurate and happy to help. Their quick turnaround for urgent work has been invaluable to us".

→ "The service we receive from you is fantastic. Every transcript is delivered on time and your team respond to changes quickly and efficiently. I have no hesitation in recommending you."



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